



# Online access will make you smile.

Delta Dental of Wyoming Subscriber Web Guide

With Delta Dental of Wyoming, you can simply log into deltadentalwy.org to check benefits, coverage levels, claims and more.

For benefits on the go, copies of your ID card, etc., download the Delta Dental mobile app.

## **Getting Started**

- Go to deltadentalwy.org and click"Login."
- · Click "Subscriber."
- · Click "Register."
- Follow the instructions to complete your registration.

# **Logging On**

- Go to deltadentalwy.org and click "Login".
- · Click "Subscriber."
- Enter your "Username" and "Password", then click "login."
- Once logged in, your subscriber dashboard gives you quick access to your claims, benefits, plan details, reordering of ID cards, and even treatment cost estimates.
- If you forget your username or password,go to the Login page and click "forgot username or password" to retrieve your information.

# Once Logged On, You Can:

#### Order ID Cards

Order an ID card from your Subscriber dashboard and an ID card will be mailed to you. Need one right away? Download the mobile app and view your digital ID card on your mobile phone.

#### **Benefits**

Your Subscriber dashboard gives you quick access to your benefits information, including:

- The network(s) available under your plan
- Deductibles used and remaining amounts
- Maximums used and remaining amounts
- Number of cleaning visits available

#### **Claims**

After you visit your dentist, you can view recent claims on your Subscriber dashboard. For detailed claims information, click the "Claims" button. From the Claims page, you can review claims by the date of service and view EOB's.

## **Cost Estimator**

The Cost Estimator can help prepare for dental expenses by providing an estimate for common procedures such as cleanings, <u>fillings</u> or crowns. However, keep in mind, it does not indicate whether a procedure is covered under your plan, what Delta Dental may pay, or if deductibles or maximums have been met.

To get specific costs for a procedure, ask your dentist to submit a predetermination of benefits to Delta Dental of Wyoming for any procedures that may cost more than \$250.

## Plan Details

Visit the Plan Details page to view your benefits and eligibility information. You can obtain information including benefit levels, deductible and annual maximums met, limitations and some coverages by procedure code.

# Find a Dentist

Click the "Find a Dentist" tab to search for a Delta Dental participating dentist near you.